



VEHICLE WARRANTY TERMS AND CONDITIONS

All figures include GST

SECTION A: COVERAGE

AUTOWARRANTY LIMITED, its underwriter Contractors Bonding Limited and/or its authorised agents (the "Company"), also referred to in the Warranty as "us", or "we", will, during the period of coverage specified in this Warranty, or any renewal thereof, repair or replace the covered mechanical and electrical components in the vehicle specified in the Schedule as set forth in this Warranty. The benefits under this Warranty are personal to the Warranty Holder specified in the Application for this Warranty (referred to in this Warranty as the "Warranty Holder", or "you").

1. This Warranty only covers vehicles classed as:
 - a. **Standard**, that are less than 15 years old and have travelled less than 250,000kms at time of purchase of this warranty, which are 2-wheel drive, petrol powered vehicles without turbos.
 - b. **Exotic**, that are less than 12 years old and have travelled less than 200,000kms at the time of purchase of this warranty. Additionally, **Exotic** vehicles are those vehicles that are any of the following:
 - 1.1 European Brand
 - 1.2 US Manufacture
 - 1.3 Diesel Powered
 - 1.5 Four Wheel Drive
 - 1.6 Fitted with a Turbo
2. Coverage is only provided in the event that the covered vehicle is regularly serviced in accordance with the servicing requirements set out in this Warranty (every 15,000kms for petrol powered vehicles, and every 10,000kms for diesel powered vehicles). Evidence of these services are recorded and supplied at the time of any claim. Servicing can only be carried out by an authorised MTA member or otherwise approved by the Company
3. To qualify for our Warranty and approval of any claim, your vehicle must have a current Warranty of Fitness and Registration.
4. Coverage begins:
 - (a) **For the Vehicle Buyer**: On stated start date on possession from the dealer, whichever is the later.
 - (b) **For an Existing Owner**: If you have owned the vehicle for 14 days or more, acceptance of the application and risk by the Company, and after the Warranty Fee (or first instalment) has been paid to the Company.
5. We reserve the right to inspect the vehicle upon reasonable notice to the Warranty Holder, at reasonable times and hours.

SECTION B: SPECIFIC DESCRIPTION OF COVERAGES

What is covered:

Two separate levels of cover are provided, **Basic** cover provides cover for the reasonable costs of parts and labour to repair or replace the actual failure of mechanical or electrical components in your vehicle listed in the Schedule attached herein, due to a sudden and unforeseen occurrence during normal use. **Plus** cover provides higher claims limits and is a full vehicle warranty covering all original mechanical and electrical components other than specifically excluded items as listed in what is not covered below.

If it becomes necessary to reposition your vehicle for any specialist repairs that are covered under this Warranty, then the costs of re-positioning the vehicle will be treated as part of the claim.

What is not covered:

1. In the case of **Basic** cover any components not listed in the Schedule attached.
2. Body panels, corrosion, glass, lights, noises, brightwork, paint, shock absorbers, seatbelts, airbags, trim, mats, tyres, upholstery.
3. Audio equipment except in the case of **Plus** cover where factory fitted equipment is covered.
4. Service items designed to be consumed through fair wear and tear, including but not limited to brake and clutch linings, filters, fluids, lubricants, spark plugs, tune ups, drive belts, hoses, wheel balances, or alignment.
5. Wear and tear of a component which has reached the end of its designed life.
6. Procurement and / or freight costs
7. Costs related to loss of use of the vehicle covered under the Warranty.
8. Consequential damage due to any non covered item.
9. Accidental damage, theft, misuse, failure to carry out servicing requirements, or failure, damage or risks covered by normal vehicle insurance.
10. Any defects specifically agreed to in writing.
11. Components subject to Manufacturers recall which have not been replaced prior to instatement of warranty.
12. Failure of a mechanical or electrical component caused by a defect in design, or specification.
13. Battery or Battery Pack (in the case of Hybrid vehicles) damage.

SECTION C: SERVICING REQUIREMENTS

The following servicing must be carried out at your cost, at least every 15,000kms (if petrol powered) or 10,000kms (if diesel powered) or to the manufacturer's specifications by an authorised MTA or otherwise approved service provider. Servicing must include but is not limited to:

Change oil and filter	Check air cleaner	Check CV Boots
Top up all fluid levels	Check cooling system incl hoses	Check clutch adjustment
Check cam belt	Check transmission	Check Turbo oil feed (if fitted)
Check Warrant of Fitness	Road test	

You must retain all service records and invoices as these may be required in the event of a claim under your Warranty. If these are not available, your Warranty may be invalidated.

SECTION D: LIMITATIONS/EXCLUSIONS

1. Excluded vehicles. The Company will not be liable for claims in respect of the following vehicles:
 - 1.1 Vehicles modified from manufacturer's original specifications.
 - 1.2 Vehicles which have been used in racing competitions, rallies or trials.
 - 1.3 Vehicles for hire, used for conveying fare paying passengers or driver tuition.
 - 1.4 Vehicles exceeding 2,500 kg gross laden weight.
 - 1.5 Vehicles which are unregistered, unlicensed and / or unwarranted.
 - 1.6 Aston Martin, Bentley, Bugatti, Ferrari, Jensen, Lamborghini, Lotus, Maserati, Rolls Royce, TVR, or any other vehicles that the Company may specify.
 - 1.7 Vehicles which are repossessed by a security interest holder.
2. The Company will not be liable in any respect of a claim, which is in any way fraudulent.

SECTION E: CLAIMS LIMITS AND EXCESS

1. Claims Limits are as follow:

Basic cover

- a. Vehicles with a purchase price up to \$40,000, \$3,000 per claim with a maximum liability for the warranty period of the purchase price of the vehicle; or whereby
- b. vehicles with a purchase price of \$40,000 or more, liability per claim is limited to 9% of the purchase price of the vehicle with a maximum liability for the warranty period of \$40,000; or whereby
- c. vehicles in excess of 200,000kms and less than 250,000kms at the time of warranty purchase is subject to a limit of \$1,000 per claim

Plus cover

- d. Vehicles with a purchase price of up to \$40,000, \$5,000 per claim with a maximum liability for the warranty period of the purchase price of the vehicle; or whereby
- e. vehicles with a purchase price in excess of \$40,000 or more, liability per claim is limited to 15% of the purchase price of the vehicle with a maximum liability for the warranty period of \$40,000; or whereby
- f. vehicles in excess of 200,000kms and less than 250,000kms at the time of warranty purchase is subject to a limit of \$1,000 per claim

2. **A claim is defined as the sudden and unforeseen failure of a mechanical or electrical component of the vehicle as defined in section "B" of this document.**
3. **A claim must relate to one individual event or failure.**
4. An excess of \$250 applies for each unrelated claim made under the Warranty. The excess amount includes GST.

SECTION F: MAKING A CLAIM

1. In the event of a mechanical or electrical component failure due to a sudden and unforeseen occurrence during normal use, then you should contact us immediately, on **0800 OOCARS (0800 00 22 77)**, and we will direct you to your nearest Approved Repairer to take the vehicle for repairing. If your vehicle cannot be driven safely without causing further damage, then we will arrange a tow to the nearest Approved Repairer.
3. Present your Warranty to the Authorised Repairer, including your service records, and ask them to contact us to obtain authorisation for the repair. In the event that the fault is covered under Warranty, we will authorise the repair, and provide a claim approval number for the agreed cost of the repair. Any additional costs will not be accepted without prior approval.

Note: it may become necessary to incur costs on investigation work to establish the cause of a problem. In this case, you will be asked to approve the investigation, and you need to be aware that these costs may not be met by the Warranty if the failure is not a Warranty item.

4. The Authorised Repairer will send their invoice to us for payment directly. This invoice must detail the repairs, including parts, labour, and any authorised outwork, together with the Warranty number, and the claims approval number. We pay all properly submitted Approved Repairer invoices within 10 working days.

We will not reimburse for services provided by unauthorised repairers, or unauthorised repairs.

5. You are only required to pay your claim excess to the Authorised Repairer. The excess is payable each time the warranty is claimed upon.
6. We reserve the right to supply or repair any items under any special purchase agreements available to us.

SECTION G: CANCELLATION/TRANSFERS

1. The Company reserves the right to cancel this contract at any time and refund to the purchaser the unexpired portion of the Warranty fee (subject to a minimum earned fee of \$150.00) in the event of any discovery of fraud, or misrepresentation of material facts, in the issue, or renewal of contract, or in presentation of a claim thereunder; or in the event of non payment of the Warranty Fee. Cancellations shall be effected by the posting of a cancellation notice by the Company to the Warranty Holder at the last known address of the Warranty Holder. This cancellation notice shall be effective 7 days after the posting of the notice, at 4pm.
2. In the event of the Warranty holder notifying the Dealer in writing of their wish to cancel this Warranty within 7 days of the receipt of this Warranty for any reason, then the Dealer will refund in full the warranty fee paid, providing no claims have been made under the Warranty.
3. The benefits under this Warranty are transferable to another party purchasing the vehicle for the remaining period of the Warranty, providing the Vehicle has been maintained in accordance with the Warranty requirements, and providing an administration transfer fee of \$112.50 is paid to the Company.
4. The Company shall not be liable for any refund of any premium in any other circumstances.

SECTION H: ROADSIDE ASSISTANCE

Please phone us toll free on 0800 00CARS (0800 00 22 77), at any time, day or night, should any of the following things happen to your vehicle: We will pay the first \$100.00 per occurrence

1. Run out of fuel: We will deliver 5 litres of petrol or diesel without charge for the fuel or delivery.
2. Flat battery: We will assist to jump start your vehicle covered under Warranty.
3. Flat tyre: We will assist to fit your covered vehicle's spare tyre.
4. Locked out: We will assist in providing you with access to the covered vehicle, where the keys have been locked in the vehicle.
5. Breakdown: We will attempt to get your vehicle mobile, or if we cannot, we will arrange a tow to the nearest Approved Repairer, or place of safety. Providing that the failure is covered under warranty, then any re-positioning costs of the vehicle that we deem necessary to carry out any specialist repairs, will also be treated as part of the claim.
6. Emergency Accommodation: **INCLUDED IN PLUS COVER ONLY** we will contribute up to \$500 for the reasonable costs of overnight accommodation in the event that your vehicle is unable to be driven as a result of a loss covered under this policy and the vehicle is more than 150km from your residential home.
7. Alternative Transport: **INCLUDED IN PLUS COVER ONLY** we will contribute up to \$500 towards the reasonable costs of a hire vehicle in the event that your vehicle is unable to be driven or is being repaired as a result of a loss under this policy and the vehicle is more than 150km from your residential home.

We will not provide roadside assistance, where your covered vehicle:

1. Is being used for hire or reward.
2. Has been left unattended.
3. Has been used in any racing, speed trial, or off-road activities.
4. Requires assistance as a result of a collision or accident.
5. Requires assistance as a result of any misuse of the vehicle.
6. Requires specialist salvage equipment, or is not within easy access to a public road negotiable by a 2-wheel drive vehicle, or cannot be accessed due to extreme conditions such as snow, ice, flooding, tide, road slips or the like.


If your vehicle is being used to tow a boat, trailer, or caravan, we will provide assistance to the covered vehicle, but not to the item being towed. We will however, provide over the phone advice, if required, in relation to the item being towed.

The Company will only provide 3 roadside assistance callouts per year, or a maximum of 5 roadside assistance callouts per Warranty Period, where the Warranty Period is more than 12 months.

SECTION I: RENEWALS

This contract may be renewed at the Company's option. In that event, the Company will send out an invitation to renew the Warranty, for a 12-month period together with notice of the prevailing rate and terms of renewal. If the Warranty is not renewed for any reason, then cover is deemed to have expired at 4pm on the last day of the coverage of the Warranty.

Signed:



pp AUTOWARRANTY Ltd



Schedule of specific items covered:

What is covered:

The reasonable costs of parts and labour to repair or replace the actual failure of mechanical or electrical components in your vehicle, due to a sudden and unforeseen occurrence during normal use. The following components are covered:

ENGINE

Ancillary Shaft
Automatic Drive Plate
Balance Shafts
Cam Shaft
Camshaft Belt/Tensioner
Camshaft Followers
Connecting Rods & Pins
Cylinder Block
Cylinder Head
Cylinder Head Gasket
Cylinder Liners
Crankshaft
Crankshaft Pulley
Distributor Drive Gear
Distributor Drive Shaft
Flywheel & Ring Gear
Hydraulic Tappets
Manifold Studs
Oil Pressure Relief Valve
Oil Pump
Pistons & Rings
Pushrods & Tappets
Shell Bearing & Internal Bushes
Timing Belt Tensioner
Timing Chain Tensioner
Timing Gears & Chain
Rocker Shafts
Valves & Guides (excl burnt valves)
Valve Seat Inserts
Valve Springs

MANUAL TRANSMISSION

Baulk Rings
Casing
Extension Shaft
Gears/Lever
Interlock & Detent Mechsm.
Internal Bearings & Bushes
Synchro Hubs
Selectors (Internal)
Shafts
Shims
Transfer Casing/Gears

COOLING SYSTEM

Cooling Fan Thermostat Switch
Engine Cooling Fan Motor
Heater Matrix (excl corrosion)
Oil Cooler
Radiator (excludes corrosion)
Thermostat & Housing
Viscous Fan
Water Pump

OVERDRIVE

Brake Bands

Casing
Clutches
Internal Bearings & Bushes
Shafts

AUTOMATIC TRANSMISSION

Brake Bands
Casing
Clutches
Gears
Governor
Internal Bearing & Bushes
Modulator
Oil Cooler
Oil Pump
Shafts
Torque Converter
Valve Block

CLUTCH

(Burnt or worn linings excluded)
Clutch Cable
Clutch Fork
Master Cylinder
Pressure Plate
Release Bearing
Slave Cylinder
Spigot

DIFFERENTIAL

Bearings & Internal Bushes
Casings
Clutches
Crown Wheel Carrier
Crown Wheel & Pinion
Extension Shafts
Gears
Half Shafts
Shims
Spider Gear Shafts
Limited Slip Differential Components

STEERING GEAR

Drop Arm
Power Steering Rack & Pinion
Reservoir & Pressure Pipes
Speed Sensor
Steering Box
Idler Box Power Steering Unit
Intermediate Shaft
Steering Column Universal Joints

ELECTRICS

Alternator
Coil
Condenser

Distributor
ECU-Ignition Computer
Electric Ignition – Modual
Heater Fax Motor
Idle Sensors
Indicator Unit (Relay only)
Rear Screen Heater
Starter Motor
Transmission Computer
Washer Motors
Windscreen Wiper Motors

FUEL SYSTEM

(excluding contamination to any parts listed)
Air Flow Meter
Carburetor
Fuel Gauge Sender Unit
Fuel Pump
Fuel Flow Sensor
Fuel Governor
Fuel Injection Pump
Glow Plugs
Injectors
Lift Pumps
Warm up regulators

FRONT SUSPENSION

(excl rubber mountings/bushes)
Anti Roll Bar
Anti Tramp Bar
Coil Springs
Leaf Springs
Stub Axle
Upper & Lower Wishbones
Upper & Lower Ball Joints
Wheel Bearings

REAR SUSPENSION

(excl rubber mountings/bushes)
Anti Roll Bar
CV Joints (excl rubber boots)
Coil Springs
Hub Assembly
Leaf Springs
Stub Axle
Trailing Arms
Wheel Bearings

FRONT WHEEL ASSEMBLY

CV Joints (excl rubber boots)
Drive Shaft Hubs
Final Drive Hubs

Free Wheeling Hubs
Shaft Bearing & Bushes
Transfer Gears
Transfer Casing

PROPSHAFT

(Excluding rubber mountings)
CV Joints (excl rubber boots)
Bearings
Couplings
Universal Joints

BRAKING SYSTEM

ABS – Compressor
Callipers
Master Cylinder
Servo
Wheel cylinders (excl burnt or worn linings)

AIR CONDITIONING

(excluding external damage or contamination)
Cooling Fan
Compressor
Condenser
Evaporator
Coolant (re-gassing excluded)
Fan Motors

TRANSFER BOX – 4WD*

(Internal Components)
Bearings
Casing
Gears
Selectors & Shafts

TURBO UNIT (Factory Fitted)*

Bearings
Housings(excluding external damage)
Rotor
Shaft
Turbine
Wastegate

Only covered if noted on Application Form and classed as an **Exotic vehicle**